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# Design and Development of AI Driven Mental Health Support System for Teenagers

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### ABSTRACT

Mental health issues among teenagers are on the rise due to academic stress, social pressures, and the challenges of adolescence. Access to timely and effective mental health support is crucial, yet traditional methods of seeking help may feel intimidating or inaccessible to many young people. This article focuses on developing an AI-driven mental health support app tailored for teenagers, aimed at providing a safe, accessible, and personalized platform for emotional well-being. The app leverages artificial intelligence to offer empathetic, real-time support through an AIpowered Chabot that can engage users in meaningful conversations, detect emotional cues, and provide relevant coping strategies. Key features include a mood-tracking system to help users log and identify emotional patterns, personalized self-care plans, and access to a library of mental health resources. Additionally, the app integrates crisis intervention features, enabling immediate connection to professional support or helplines when high-risk behaviors are detected. Data privacy and security are prioritized, with advanced encryption and authentication mechanisms ensuring sensitive user data remains confidential. The app's user-friendly interface and scalable design make it adaptable to diverse educational and social settings. Regular updates and user feedback loops drive continuous improvements, ensuring the app remains relevant and effective in addressing the mental health needs of teenagers. This innovative AI-driven solution aims to enhance the accessibility, efficiency, and effectiveness of mental health support for teenagers, empowering them to manage their well-being with confidence and fostering a proactive approach to mental health care.

Keywords: Artificial intelligence, Mental health support System, Mobile based application, Sentiment analysis.

### 1. INTRODUCTION

The prevalence of mental health challenges among teenagers is increasing significantly on a global scale. According to the World Health Organization (WHO), one in seven adolescents aged 10-19 years experiences mental health disorders, with conditions like depression and anxiety being the most commonly diagnosed (WHO, 2021). However, stigma around mental health, along with logistical and financial barriers, often deters teens from accessing professional help (Patton et al., 2018). Adolescents, whose emotional regulation skills are still maturing, frequently struggle to articulate their emotions or determine when to seek assistance (Twenge et al., 2019).

Traditional mental health services, while critical, are often not tailored to the unique needs of teenagers, resulting in lower engagement. The rigid structure and clinical approach of these services can make them less appealing to young people (Grist et al., 2019). In contrast, advancements in technology present an opportunity for alternative approaches, with AI-driven tools offering mental health support that aligns more closely with adolescents' digital habits and preferences.

Given the widespread use of smartphones among teenagers and the rapid evolution of AI technologies, there is significant potential to develop solutions that integrate seamlessly into their daily lives. An AI-driven mental health app could provide real-time, personalized support, fostering better emotional awareness and resilience (Naslund et al.,

2020). By emphasizing user-friendly design, robust privacy measures, and individualized care, such an app represents a forward-thinking strategy to meet the growing mental health needs of adolescents in the digital age.

### 2. PROBLEM STATEMENT

Teenagers face significant barriers to accessing traditional mental health services due to stigma, cost, and accessibility challenges. The fear of judgment often discourages young people from seeking face-to-face counseling, while professional services remain costly and disproportionately concentrated in urban areas, leaving rural and low-income populations underserved (Chen & Walker, 2021; Smith et al., 2021). Furthermore, existing solutions frequently fail to engage adolescents, as they are not aligned with teenagers' digital habits and preferences, leading to low adoption and effectiveness (Miller et al., 2022). To address these gaps, the proposed AI-Driven Mental Health Support App for Teenagers integrates sentiment analysis, daily mood tracking, AI-driven recommendations, and secure chat functionality. By creating a stigma-free, private, and user-friendly platform, the app caters specifically to the unique needs of teenagers. It complements traditional mental health approaches while overcoming their limitations, offering a scalable and innovative tool to enhance teenage mental health outcomes (Johnson & Carter, 2023).

### **3. OBJECTIVE OF THE STUDY**

### **General Objective**

To Develop an AI-driven app for real-time mental health monitoring and support tailored to teenagers.

### **1..2 Specific Objectives**

- I. To use sentiment analysis to detect emotional states from text or voice inputs.
- II. To Offer personalized coping mechanisms and self-care routines.
- III. To provide access to verified mental health resources and hotlines.

### 4. LITERATURE REVIEW

#### 4.1 Overview

This chapter delves into the theoretical and empirical foundations relevant to the AI-Driven Mental Health Support App for Teenagers, aligning the literature review with the specific objectives of the study. It examines prior research and related works that focus on sentiment analysis, personalized coping mechanisms, and verified mental health resources, emphasizing the identified research gaps. By highlighting existing solutions and their limitations, the chapter aims to establish the necessity and novelty of the proposed app.

### 4.2 Review of Literature

#### **Sentiment Analysis**

Sentiment analysis, a core feature in many AI-driven applications, is increasingly employed to assess emotional states through textual and vocal data. Studies highlight its relevance in mental health tools for understanding user sentiment and tailoring interventions. Miller et al. (2022) stress the effectiveness of Natural Language Processing (NLP) in analyzing text inputs, identifying emotional patterns that can indicate stress, anxiety, or depression. However, current models often overlook teenage-specific communication styles, such as the use of emoji's, abbreviations, and informal language, leading to potential inaccuracies (Chen & Walker, 2021).

Voice-based sentiment analysis remains an underutilized avenue in teenage mental health solutions. Johnson and Carter (2023) explored the potential of integrating vocal tone and pitch analysis to detect stress and emotional disturbances. While promising, these approaches often lack fine-tuned algorithms for adolescents, whose vocal expressions may vary significantly based on developmental and cultural factors. This creates a pressing need for systems designed explicitly to accommodate teenage behaviors and language.

### Personalized Coping Mechanisms and Self-Care Routines

Personalization is a cornerstone of effective mental health interventions. Adolescents, in particular, engage more with solutions that resonate with their lifestyles and preferences. Smith et al. (2021) argue that personalized coping mechanisms, such as mindfulness prompts, exercise routines, or tailored self-care suggestions, enhance user

engagement and adherence to mental health practices. These interventions benefit from AI systems that adapt in real time to changing emotional states and user feedback.

Gamification and interactivity have emerged as effective strategies to boost engagement in health apps, especially among teenagers (Buckingham Shum & Ferguson, 2012). Features like badges, challenges, or rewards motivate users to maintain consistent app usage. Despite this, many existing solutions lack sufficient customization for teenagers, providing static or generic content that fails to meet their emotional and developmental needs (Chen & Walker, 2021).

### Access to Verified Mental Health Resources and Hotlines

Access to credible mental health resources is critical for bridging the gap between self-help tools and professional care. Verified content ensures that users receive accurate information and guidance, which is particularly important for adolescents seeking sensitive or urgent support. According to Miller et al. (2022), apps integrating directories of regional hotlines and professional counseling services enhance their utility and credibility. However, many existing systems lack comprehensive and localized resources, leaving significant gaps in their applicability.

Additionally, adolescents often struggle with navigating online resources, emphasizing the need for curated and ageappropriate directories (Chen & Walker, 2021). Integration of these resources within an app creates a seamless user experience, allowing users to access support without the burden of extensive searches.

### 2.2 Related Works

Several existing applications demonstrate partial alignment with the objectives but reveal significant limitations:

i. **Wysa**: Wysa is an AI-powered Chabot that uses sentiment analysis to provide emotional support. While its interactive nature and conversational style appeal to users, it primarily targets adult audiences. This focus limits its effectiveness for teenagers, as it does not sufficiently address adolescent-specific emotional patterns, language preferences, or developmental needs (Miller et al., 2022). Additionally, its interventions often lack the interactive and gamified elements necessary to maintain teenage engagement.



Figure 1:wysa app Source: <u>https://images.app.goo.gl/8AC7pd6bHWLV3Peu9</u>

ii. **Woebot** offers AI-driven mental health support through chat interactions, making it a promising tool for younger audiences. However, its limited personalization capabilities and absence of adolescent-specific design elements restrict its effectiveness. Woebot's lack of integration with real-time sentiment analysis and proactive interventions further diminishes its potential as a comprehensive solution for teenagers (Chen & Walker, 2021).

These applications, while demonstrating innovation and partial success, underscore the need for a tailored solution. A dedicated teenage-focused app must integrate advanced AI-driven technologies with user-centered design principles to address the unique emotional, social, and developmental challenges faced by adolescents. By bridging these gaps, the proposed app can offer a more engaging, accessible, and effective tool for teenage mental health support.



Figure 2: woebot app Source: <u>https://images.app.goo.gl/6FsZ7fU2JhbZxFLN8</u>

iii. Sanvello: Sanvello, a well-known mental health application, focuses on self-care routines, guided mindfulness practices, and access to a library of mental health resources. Its structured content aims to promote emotional well-being through evidence-based techniques such as cognitive-behavioral exercises and stress management tools. While these features provide value, particularly for general audiences, Sanvello lacks critical components tailored to the adolescent demographic.

One of the primary limitations is its absence of **real-time AI-driven personalization**. Without adaptive technologies such as machine learning or sentiment analysis, the app cannot dynamically adjust its recommendations based on a user's immediate emotional state or behavior. This reduces its ability to address the rapidly changing emotional landscapes typical of teenagers, as noted by Chen & Walker (2021). Furthermore, the lack of **sentiment detection** means Sanvello cannot offer targeted interventions or proactive support during moments of acute stress or emotional volatility.

While Sanvello provides a structured and reliable framework for self-care, its generalized approach and static content fail to fully engage teenagers. Adolescents require solutions that not only reflect their unique social and developmental challenges but also offer interactive, empathetic, and gamified experiences to sustain their interest and build trust. Therefore, while Sanvello demonstrates partial alignment with mental health objectives, it underscores the importance of real-time personalization and adolescent-specific design in creating a truly impactful digital solution for teenage mental health.



**Figure 3: Sanvello app** Source: <u>https://images.app.goo.gl/tcJ3EvFK4xPf7b6u7</u>

**Calm**: Calm focuses on mindfulness and relaxation techniques, delivering content through guided meditations, breathing exercises, and sleep aids. However, it primarily targets general audiences and often fails to address the nuanced, situational stressors that teenagers face, such as academic pressures or social dynamics. The lack of real-time, adaptive emotional feedback further reduces its appeal among younger users.



### Figure 4: Calm app

### Source: https://images.app.goo.gl/Mv3DRuLCVbvXZhzv6

These applications highlight the potential of AI in mental health care while revealing their limitations in addressing the unique challenges of teenagers, such as stigma, engagement, and accessibility.

### 2.3 Gaps in The Literature

Despite the growing interest in digital mental health solutions, significant gaps remain in the development of AIdriven tools that effectively address the unique needs of teenagers. Existing mental health apps predominantly follow a general, one-size-fits-all approach, focusing on broader psychological issues without tailoring their offerings to the specific emotional, social, and developmental challenges faced by adolescents. This lack of customization results in lower engagement, reduced user retention, and diminished therapeutic efficacy among younger users. Below are some critical gaps identified in the literature:

### 1. Lack of Personalization for Teenagers

A significant shortcoming of most current mental health apps is the failure to provide personalized interventions that are attuned to the unique emotional and developmental needs of teenagers. Adolescence is a time of rapid change, with teenagers experiencing emotional and social turbulence as part of their growth. According to Miller et al. (2022), the absence of personalized support designed specifically for teenagers is a primary contributor to poor user retention and ineffective mental health outcomes. Teenagers face distinct emotional patterns, including fluctuations in mood, peer pressure, identity formation, and relationship issues, all of which influence their mental well-being. Traditional mental health apps, by not addressing these unique needs, miss an opportunity to engage this demographic meaningfully. Personalized interventions that account for these specific factors could enhance both the effectiveness and attractiveness of the app.

### 2. Integration of Emotional Intelligence with Technology

A notable gap in existing mental health applications is the insufficient integration of emotional intelligence (EI) with adaptive technologies. Emotional intelligence involves the ability to recognize, understand, and manage emotions, which plays a crucial role in adolescent mental health. Research by Chen and Walker (2021) emphasizes the potential for AI-driven tools to incorporate real-time emotional analysis, enabling the app to better understand and respond to the emotional states of users. Many current apps, however, lack such dynamic features, providing static content that does not adapt to the user's emotional shifts. Real-time emotional analysis could allow for timely, targeted interventions, such as suggesting coping strategies during periods of heightened stress or anxiety, offering more personalized and engaging mental health support.

### 3. Focus on Adult-Centric Models

Most mental health apps currently available are designed with adult users in mind. These apps often utilize language, interfaces, and support strategies that may not resonate with a teenage audience. As a result, adolescent users may struggle to relate to or engage with the app. Studies show that language and content specifically tailored for younger users lead to higher engagement and trust. Many of these apps focus on problems and solutions that are more pertinent

to adults, which may fail to address the unique stresses and concerns of teenagers, such as school pressures, social media dynamics, and peer relationships. The gap here lies in the need for teen-friendly designs, language, and therapeutic approaches that encourage long-term use and build trust with adolescent users.

### 4. Limited Use of AI for Proactive Interventions

Although AI has made significant strides in various fields, its application in the realm of mental health remains underdeveloped, especially for teenagers. The majority of existing apps use AI only for reactive interventions, providing general tips or exercises after a user expresses distress. However, AI has the potential to be a proactive tool by analyzing mood trends, identifying patterns in emotional changes, and offering early interventions. Research by Wang et al. (2020) highlights the potential of AI in detecting signs of early mental health crises, such as depression or anxiety, by monitoring changes in mood data or user behavior. However, this proactive use of AI remains largely unexplored in the context of mental health apps for adolescents. Implementing AI to detect emerging emotional issues and offering early support could prevent the escalation of mental health problems and provide users with more timely and relevant interventions.

### CONCLUSION

The literature review reveals several key gaps in the development of AI-driven mental health apps for teenagers. These gaps highlight the need for a new generation of apps designed specifically for adolescents, incorporating personalized interventions, emotional intelligence, proactive AI interventions, and teen-focused content. Addressing these gaps has the potential to greatly improve user engagement, retention, and overall therapeutic outcomes for teenagers. Bridging these gaps can lead to more effective, personalized, and responsive mental health support for young people, ultimately contributing to better mental health outcomes for this vulnerable population.

# 5. METHODOLOGY

This chapter outlines the methodologies applied in the design, development, and implementation of an AI-driven mental health support application. The app includes innovative features such as sentiment analysis, daily mood tracking, AI-generated recommendations, and secure chat functionality. The methodology prioritizes user-centric design, data security, and the integration of psychological principles with cutting-edge AI technology.

### 3.0 Overview

The methodology provides a structured framework for understanding the user journey, technical requirements, and system scalability. It highlights the research and development processes critical for creating a robust and scalable mental health support platform that can cater to a diverse audience while maintaining high standards of data security and usability.

### 3.1 Research Design

The research design incorporates a mixed-methods approach, leveraging both qualitative and quantitative techniques to ensure a comprehensive understanding of user needs and technological capabilities.

### **Qualitative Methods:**

- 1. Interviews with mental health professionals:
  - Focused on identifying features that can provide effective emotional support.
  - Explored current challenges faced by professionals in online mental health interventions.
- 2. Focus Groups:
  - Conducted with potential users to gather feedback on app design, usability, and perceived usefulness.

### **Quantitative Methods:**

- 1. Surveys:
  - Distributed to a diverse demographic to collect data on mental health app preferences, concerns about privacy, and desired features.

#### 2. Usability Tests:

• Carried out during app prototyping to measure ease of navigation, task completion rates, and user satisfaction.

#### **Experimental Design:**

• Iterative development and testing cycles were implemented to evaluate the app's core features, including sentiment analysis accuracy, response quality, and user engagement metrics.

### 3.2 Baseline Study

#### I. Data Collection

A combination of primary and secondary data collection techniques was employed:

- 1. Primary Data Sources:
  - User Surveys: Gathered data on stress levels, emotional triggers, and preferred modes of interaction.
  - **Behavioral Observations**: Studied user interactions with existing mental health tools to identify common pain points.
- 2. Secondary Data Sources:
  - Literature reviews on psychological frameworks like Cognitive Behavioral Therapy (CBT) and Positive Psychology.
  - Case studies of existing mental health apps to understand best practices and common shortcomings.

#### **II. Research Approach**

A user-centered approach guided the development of the app, ensuring all features aligned with user needs, preferences, and behavioral patterns. This approach emphasized:

- Empathy-driven design: Understanding user challenges and emotional states.
- Iterative Feedback Loops: Continuous user testing to refine features.

#### Agile Development Model

The Agile Development model is widely regarded for its emphasis on flexibility, collaboration, and iterative progress (Smith, 2021). Unlike traditional linear models like Waterfall, Agile focuses on delivering small, functional software segments over shorter time periods, referred to as iterations or sprints (Johnson, 2020). This iterative approach is especially suitable for projects addressing sensitive issues like mental health, as it allows for regular user feedback and continuous improvement (Lee & Brown, 2019).



### Figure 5 Agile development model.

Source: Miro Blog (2023) https://miro.medium.com

The Agile development process consists of six stages: requirements, design, development, testing, deployment, and review.

### 1. Requirements

Requirements in Agile are dynamic, allowing for adaptation and reprioritization as the project progresses. This flexibility is critical in creating responsive mental health applications (Brown et al., 2020).

### 2. Design

Design activities in Agile run parallel to development, promoting simplicity and flexibility. Feedback during sprint reviews informs iterative adjustments, ensuring designs align with evolving user needs (Smith, 2021).

### 3. Development

Development occurs in sprints, focusing on delivering shippable product increments. Agile emphasizes communication, transparency, and continuous integration to minimize issues and maximize progress (Lee & Brown, 2019).

### 4. Testing

Integrated testing is central to Agile, with automated and continuous testing ensuring early identification of issues. Collaboration between testers and developers enhances efficiency (Johnson, 2020).

### 5. Deployment

Regular deployment aligns with Gayle's focus on frequent delivery of new functionalities. Continuous deployment pipelines enable stakeholders to provide timely feedback (Smith, 2021).

### 6. **Review**

Sprint reviews foster a continuous feedback loop, improving planning and adapting priorities based on stakeholder input (Brown et al., 2020).

### **Application Development Phases**

The app's development was divided into three key phases for clarity and efficiency:

- 1. Conceptualization: Translating user insights into feature requirements.
- 2. Prototyping: Creating low- and high-fidelity prototypes for testing.
- 3. Implementation: Coding core functionalities using scalable and secure technologies (Smith, 2021; Lee & Brown, 2019).

### IV. System Design

The system design ensures scalability, robust performance, and adherence to stringent security standards.

### 4.2 System Design

### ContextDiagram

The context diagram highlights primary system interactions:

- Users: Provide input data, such as mood updates and text for analysis.
- AI Modules: Process inputs to generate personalized insights and recommendations.
- Secure Database: Stores user data with encryption and restricted access.
- Mental Health Professionals: Access anonymized data trends for research or support (Johnson, 2020).



Figure:6 Source: https://images.app.goo.gl/f6oCyYj3vUYA5MSr7

# II. System Software-Level Architectural Design

The system architecture focuses on modularity and scalability, incorporating:

- Front-End Framework:
  - Built with React Native for cross-platform functionality.
  - Incorporates dynamic elements like mood graphs and Chabot interfaces.
- Back-End Framework:
  - Python with NLP libraries (spaCy, BERT).
  - MongoDB for secure storage of user data



Figure:7 Source: https://images.app.goo.gl/cPiMv7hbL2Aa6SUA8

The modular design of the system enables flexibility, scalability, and efficient integration of features. Each module operates independently, facilitating updates without disrupting the overall app functionality (Smith & Brown, 2021). The core modules include:

### 1. Sentiment Analysis Module

This module employs advanced Natural Language Processing (NLP) algorithms to analyze text inputs, gauging emotional states with high accuracy. Models such as BERT and GPT, trained on extensive and diverse datasets, ensure reliable sentiment analysis across different demographics (Johnson et al., 2020).

### 2. Mood Tracking Module

Designed to encourage daily check-ins, this module allows users to log their moods through an intuitive

interface. Logged data is visualized over time using graphs and charts, enabling users to identify emotional patterns, triggers, and progress in their mental health journey (Lee & Kim, 2019).

### 3. AI Recommendations Module

This feature utilizes user-generated data, including mood logs and sentiment analysis, to generate personalized advice and coping strategies. Recommendations range from self-care activities to mindfulness exercises tailored to the individual's emotional state (Smith & Brown, 2021).

#### 4. Secure Chat Module

Supporting encrypted communication, this module allows users to engage with an AI chatbot or licensed mental health professionals. End-to-end encryption ensures privacy and security, fostering a safe environment for users to discuss sensitive topics (Johnson et al., 2020; Lee & Kim, 2019).

The modular design ensures that these components can evolve independently, addressing the diverse and dynamic needs of teenage users while maintaining the app's overall reliability and security.

#### **IV. System Class Diagram**

The class diagram defines relationships between entities:

- User Profiles: Includes demographic data, mood logs, and sentiment history.
- AI Models: Houses algorithms for sentiment analysis and recommendation generation.
- Secure Communication Layer: Ensures encrypted data transfer.

#### V. System Data Model Design

The data model defines the app's schema:

- Data Points Collected:
  - Mood logs, sentiment scores, and user preferences.
  - **Encryption Standards**:
    - AES-256 encryption for data at rest and TLS for data in transit.

#### VI. User Interface Design

The interface is designed to be engaging and intuitive:

- 1. Mood Tracker Interface:
  - Allows users to log emotions via simple emoji's or descriptive text.
  - Displays mood trends in interactive graphs.
- 2. Chat Interface:
  - Provides a conversational UI for interacting with the AI and professionals.
  - Features quick-reply options and customization settings for user preferences.

#### 3. Recommendation Dashboard:

• Displays tailored suggestions, such as guided meditations, exercises, and journal prompts.

### **Key Design Considerations**

- 1. **User-Centricity**: Prioritize ease of use and accessibility for all users, including those with minimal technical skills.
- 2. Security and Privacy: Ensure compliance with data protection regulations like GDPR and HIPAA.
- 3. Scalability: Design the system to handle a growing user base and evolving feature set.
- 4. **Inclusivity**: Accommodate diverse users by supporting multiple languages and culturally relevant recommendations.

This detailed methodology ensures the development of an AI-driven mental health app that is not only effective but also trustworthy and engaging.

### **Future Works**

While the app demonstrates significant potential in addressing teenage mental health challenges, there are several areas for enhancement and innovation to broaden its functionality, improve user experience, and increase its impact.

### 1. Gamification

Integrating gamification features can significantly enhance user engagement and retention. By incorporating interactive elements like badges, rewards, and progress tracking, users can be motivated to maintain consistent mood tracking and other self-care routines. Gamification also taps into teenagers' preferences for playful and interactive experiences, aligning with their digital habits. Future development could include streak rewards for continuous usage or challenges that encourage participation in activities promoting mental wellness. Research shows that gamification boosts adherence and engagement in mental health interventions, making it a critical addition to the app (Smith et al., 2021).

### 2. Voice Input and Output

Expanding accessibility by introducing voice-based interactions will allow users who prefer speaking over typing to engage with the app. This feature would be particularly beneficial for individuals with disabilities or those who feel more comfortable verbalizing emotions. The inclusion of voice sentiment analysis could further enhance emotional detection accuracy, as tone and pitch offer additional layers of emotional insight. Moreover, voice output options could deliver mindfulness exercises or affirmations, creating a more immersive user experience.

### 3. Integration with Professional Services

Creating seamless pathways for connecting users to professional mental health services, such as counselors or therapists, will enhance the app's utility for those needing advanced care. Features like direct appointment scheduling, telehealth integration, or AI-driven referrals based on mood trends and distress levels could provide a comprehensive support system. Partnerships with mental health organizations would ensure quality service referrals, bridging the gap between self-help tools and professional intervention. This step aligns with the growing emphasis on hybrid mental health care models combining technology and human expertise (Miller et al., 2022).

### 4. Multilingual Support

To extend its global reach, the app could offer support in multiple languages. Multilingual capabilities would cater to diverse cultural contexts, ensuring that teenagers from different backgrounds can access the app in their native languages. This enhancement is especially important for underserved communities and non-English speaking populations, promoting inclusivity and breaking down language barriers. The integration of culturally sensitive language models would ensure that advice and resources remain relevant and relatable.

### 5. Advanced Analytics

Incorporating predictive analytics could enable the app to provide more precise and proactive mental health insights. By analyzing user data patterns over time, the app could identify early warning signs of emotional distress and suggest preventive measures. For example, predictive algorithms could flag significant mood declines and recommend coping strategies or professional intervention. This feature aligns with the growing trend of data-driven mental health care, where advanced analytics empower users and professionals to make informed decisions (Chen & Walker, 2021).

### 6. Parental Involvement Features

Designing optional tools for parents can help them support their teenagers' mental health while respecting user privacy. For instance, anonymized summaries of mood trends could provide parents with insights without breaching the teenager's confidentiality. Additionally, resources and guidelines could be offered to educate parents on how to create a supportive environment. Balancing parental involvement with user autonomy is crucial, as it encourages family-level support without compromising the teenager's trust in the app. Future research could explore the best ways to facilitate this feature without undermining the app's core focus on privacy.

By focusing on these future enhancements, the AI-Driven Mental Health Support App for Teenagers can evolve into a more comprehensive, inclusive, and impactful tool. These advancements will ensure sustained engagement, wider accessibility, and better alignment with the dynamic needs of teenagers, caregivers, and mental health professionals.

## 6. RESULTS

This chapter provides an in-depth analysis of the findings from the development and deployment of the AI-Driven Mental Health Support App for Teenagers. The results are presented in three sections: the baseline study results, system implementation and testing outcomes, and data analysis. These findings evaluate the app's effectiveness in addressing mental health challenges among teenagers through its key features: sentiment analysis, the daily mood tracker, AI-driven recommendations, and secure chat functionality.

### 4.1 Baseline Study Results

### I. Survey Results and Findings

The baseline survey targeted teenagers aged 13–19 to assess their mental health challenges and their acceptance of digital tools for emotional support. The survey collected 500 responses.



### The following figures shows the interface of the developed system:

Figure 8: Login Page Source: Author 2024



**Create Your Account** 

Sign Up

Email

Password

Already

onfirm Password



Figure 10: Health Support Page Source: Author 2024 Figure 11: Mood Tracker Source: Author 2024



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Chatbot

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**Figure 12: Chatbot** Source: Author 2024

Key Findings

### Table 1: Key findings

Survey Question	Percentage of Positive Responses
Prefer digital platforms over face-to-face	76%
counseling	
Struggle with stigma around seeking mental	82%
health help	
Interested in using an AI-powered mental health	71%
app	

Source: Author, 2024



Figure 13: Graph illustrating user preferences for mental health support types. Source: Author 2024



Figure 14: Bar chart shows 71% teenagers positively responding to AI app adoption. Source: Author 2024

4.2 System Implementation	<b>Results (Test Results)</b>
Sentiment Analysis	

**Preferences for Mental Health Support** 

<u>https://ijasre.net/</u> DOI: <u>10.31695/IJASRE.2025.3.2</u> The sentiment analysis module was tested on 200 text and 100 voice inputs from sample users.

#### **Table 2: Sentiment analysis**

Metric	Text Input Accuracy	Voice Input Accuracy
Emotional State Detection	92%	89%
Identification of Stress/Anxiety	88%	85%

Source: Author, 2024

#### Personalized Coping Mechanisms and Self-Care Routines

Personalized interventions were generated for 150 users over one month. Feedback showed high user satisfaction. Table 3: User Satisfaction

Intervention	Percentage of Positive Feedback
Coping Strategies	84%
Self-Care Routines	81%

Source: Author, 2024

#### Access to Verified Resources and Hotlines

The app's resource database was evaluated for relevance and usability.

#### Table 4: relevance and stability

Metric	Score (Out of 10)
Relevance of Resources	9.2
Accessibility of Hotlines	9.0

Source: Author, 2024

#### 4.3 Data Analysis

The analysis of the collected data highlights the effectiveness of the AI-Driven Mental Health Support App in meeting its core objectives. The results are summarized below:

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### 1. Sentiment Analysis Accuracy:

The app demonstrates a 90% average accuracy in identifying and interpreting user emotions across both text and voice inputs. This high level of accuracy underscores the robustness of its Natural Language Processing (NLP) algorithms. By accurately gauging emotional states, the app could offer tailored interventions, significantly enhancing its credibility and trustworthiness among users.

#### 2. Personalization:

Feedback from users indicated that over 80% found the app's tailored coping mechanisms and routines to be relevant and effective. This personalization was achieved through dynamic AI recommendations that adapted to the unique emotional and situational contexts of each user. Such responsiveness contributed to the app's ability to promote healthier coping strategies and foster sustained engagement.

#### 3. Resource

Access:

The app scored highly on the usability and relevance of its verified mental health resources. Users reported that the resources were not only easy to access but also directly applicable to their challenges. This feature enhanced the app's role as a comprehensive support system, combining immediate assistance with long-term tools for personal growth and emotional management.



Figure 15: Overall achievement

Source: Author 2024

These findings validate the app's capability to deliver a user-centric, efficient, and impactful mental health support system. The data illustrates its success in achieving its objectives, further cementing its potential as a scalable solution in adolescent mental health care.

# 7 CONCLUSION

The successful development and implementation of the AI-Driven Mental Health Support App have realized the project's goals of creating an accessible, scalable, and effective mental health solution for teenagers. By leveraging technology to overcome traditional barriers such as stigma and limited access, the app empowers users to take proactive steps in managing their mental health. The integration of advanced AI features ensures dynamic, personalized support, while its intuitive design resonates with teenagers, promoting consistent use and trust.

This app not only serves as a practical tool for individual users but also contributes to the broader objective of destigmatizing mental health issues and promoting early intervention. Its adoption across various contexts—educational institutions, community programs, healthcare systems, and even global platforms—highlights its adaptability and relevance. The project underscores the transformative potential of technology in reimagining mental

health care, providing a foundation for further innovations that could shape the future of digital mental health solutions.

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